



Refund Policy



Canastota AYSO Region 1563

A portion of your registration payment covered your non-refundable annual AYSO National membership fee. When you e-signed your player application, you agreed to pay this fee.

Refunds request before the first game

Canastota AYSO will refund your registration amount, minus the national membership fee, when requested before the first game, with no questions asked.

Refunds requested after the first game

After the first game, we will refund your registration payment minus the national membership fee and the cost of the player uniform. In the event that the player uniform has not yet been issued, and can be given to a player on the waiting list, the uniform fee will also be refunded.

How to Request a Refund

As soon as you know that your player will not be playing, contact your coach and the regional registrar to request a refund. This request may be done via phone call, email or letter. Your refund will be in the form of a check. Please be sure to provide the name and address of the person the refund should be mailed to.

Please note- refunds must be approved by the board of directors, which meets monthly. It may take 1-2 months to receive your refund.